

ISSN 2228-9860 eISSN 1906-9642 CODEN: ITJEA8 International Transaction Journal of Engineering, Management, & Applied Sciences & Technologies

http://TuEngr.com



Strategic Roles of Big Data in Supporting the National Economy & Business Sector in Light of the Vision of the Kingdom of Saudi Arabia 2030

Fudhah A. AlSelami^{1*}

¹ Management Information Systems Department, College of Business, University of Jeddah, Al-Kamel Governorate Branch, Jeddah, SAUDI ARABIA.

*Corresponding Author (Email: falsulami@uj.edu.sa).

Paper ID: 12A8E

Volume 12 Issue 8

Received 08 March 2021 Received in revised form 05 May 2021 Accepted 14 May 2021 Available online 03 June 2021

Keywords:

Big data; Economics; Business intelligence; Big data analytics; Saudi Vision 2030; Sustainable enlargement; Business evolution; IoT; Open Data; Business big data; Big social network data; Social network app.

Abstract

Big data in the business revolution has come up as an important field of study demonstrating the effect of information-related hurdles to be resolved with proper techniques for researchers and business people. Recent developments of big data in business are reviewed and processed to convince the real-time needs of the substantially emerging big data research challenges. Those humungous data possessed today is of no use when there is a lack of proper extraction and implementation techniques for the data to be fed into an application. Each year, the matrix of data is scaling up steeply and if these data are used optimally it would be also used to enhance the decision-making process. This article review represents the evolution of business in the framework of big data and signifies the effective and efficient techniques that assist in the proper usage of big data. Social media's influence in global firms has given rise to an ideal shift in the functional strategies and tactics which cope and match the Saudi Arabia vision 2030. As a result, a huge amount of data has piled up from social media channels promoting data usage for business intelligence. The field of big data for business intelligence is clearly underrated being said that a very small number of researches prevail. This review enlightens by relating the study of big data analysis to business evolutions.

Disciplinary: Business and Economics, Information and Communication Technology, Sustainable Development.

©2021 INT TRANS J ENG MANAG SCI TECH.

Cite This Article:

 AlSelami, F. A. (2021). Strategic Roles of Big Data in Supporting the National Economy & Business Sector in Light of the Vision of the Kingdom of Saudi Arabia 2030. International Transaction Journal of Engineering, Management, & Applied Sciences & Technologies, 12(8), 12A8E, 1-16. http://TUENGR.COM/V12/12A8E.pdf DOI: 10.14456/ITJEMAST.2021.152

1 Introduction

Business in Big Data intelligence is the capability of an organization to make purposeful usage of data it assembles in the course of its daily production functions. The Business in big data could play a critical part in enhancing managerial concert by recognizing innovative prospects, identifying probable threats, displaying novel business approaches, and improving assessmentmaking processes along with further perks. Recently, big data clarifications mainly concentrate on internal data and the structure of activity. In the context of consequence, a group of critical data embedded in external data and unstructured remains concealed that might likely be the unfinished perspective of the resultantly and reality-biased business decision making. The emergency of internet processing, as well as computing, has opened up access to a huge amount of various data from several sources on a current basis posing innovative problems with venture intelligence prospects.

This information incorporates simple and complex as well as unstructured and structured data like can manage more than one million communications per hour. About 500 million tweets are posted by Twitter every day. The increasing social network usage like "YouTube, Twitter" along with "Weibo" has added ninety percent of the entire information accessible unto data [1]. These unprecedented huge and complicated data have given rise to the term "Big Data". Considering its capability of constructing business worth, Big data earned prominent attention in recent years. Big data examination has yarned wide awareness from both academia and market as they stipulate for accepting trends in enormous datasets amplifies. Modern enlargements in sensor networks, systems of cyber-physical along with the Internet of Things (IoT) have increased the assortment of data (together with health care, social media, smart cities, agriculture, finance, education, and further) to a vast scale [8].

Big data analytics is expected to overcome the number of challenges that ventures endure today. Despite the conditions the recent investigation in the context of Big Data for production reasoning, for the most part, focuses on the perks and obstacles of big data and business intelligence, in reality, usage of big data analytics in improving business intelligence remains relatively downplayed in research.

In the second axis of Saudi Arabia Vision 2030, the booming economy, the Saudi Government focuses on providing opportunities, building an educational system linked to the labor market needs, and developing opportunities for all from entrepreneurs and small enterprises to large companies. We believe in developing our investment tools to unleash the potential of our promising economic sectors, diversify the economy, and generate job opportunities. In the role of competitiveness in raising the quality of services & economic development, we focus on allocating government services and improving the business environment, to attracting the best global talents and quality investments, leading to the exploitation of our unique strategic position. Developing Saudi economy depends on applying the most recent approaches of ICT like Big Data and IoT.

Big data plays a critical role in our everyday life and inhabits every field in the present digital world. It is crucial to learn how the four Vs of data impact the business and daily implications and how big data analytics is used in various applications like online platforms, business tactics, decision making, etc.

1.1 Data

Data are measured, collected and reported, and analyzed, and data representations such as graphs, tables, or images are made. Some existing knowledge is coded in some format worthy for better processing. Any text, sounds, videos, images, and any type of files are reviewed as data. Data is collected through social media, Google search, blogs, e-commerce, etc.

1.2 Information

It is a data cluster that specific knowledge can be known. It means the data that creates sense. Data is connected with information that information resolves uncertainty. Data can stand for redundant symbols but approaches data through data compression technique optimally. Data can be conveyed in time, through communication and telecommunication using data storage and space. Information is recommending either as the content of a message, direct and indirect messages.

1.3 Analytics

Analytics is the procedure of conversion of information into functional material to help in making decisions in an oriented method. It is an important step that is used to make decisions. It is utilized for the locating, interpretation, and communication of sensible data of patterns. They also involve introducing data patterns towards improved decision-making. It poses crucial in areas rich with recorded information, analytics count on the concurrent application of statistics, programming based on computers, and research operations to define performance.

1.4 Big Data

Big data describes a continuously changing growth in the convenience structured and also unstructured information, typically inside the venture. Big data is crucial to a business and its neighboring population. When data increases accuracy also improves. The accuracy improvement tends to enhanced and more confident decision making by the executive, which gives rise to higher functional efficiency, decrease in risk, cost efficiency, and increased profits as a result of the outcome. Back in 2001, big data was already in the trend and was distinguished based on the following attributes which are still appropriate in today's perspective [2].

2 Big Data in Business

Organizations are struggling to deal the big data and its impacts on their organizations and how it gives an edge to their organizations if used appropriately. A survey was carried out where it is reported that only 12% of organizations are adopting or executing the big data techniques and 71% are surfacing over the initial stages [3]. Organizations require an adequate amount of insights on customers, commodities, and regulations, with the assistance of big data organizations new strategies to compete with similar organizations can be figured out. Organizations around the world are making almost use of their big data for their upcoming decision makings, variety of resolutions that organizations can make from big data are better and futuristic decisions and decisions that impact a change. Organizations are deciding their business decisions based on their past transactional data and in present but there exist different kinds of data which are non-traditional, less structured data like Email, weblogs, social media, and photographs that can be utilized for enhanced decisions making in business. Oracle offers the services to obtain and arrange these data types and examine them to find recent insights. The big data solution by Oracle has four steps which are, organize big data, analyze big data, acquire big data and decide in terms of these analyses. For extracting value from big data three models are also described. ETL Extraction, Transformation, and Load contribute to the first model. Interactive Queries reflects the second model. And the last model is Predictive Analytics. Intel is gaining perks from big data and it promotes to assist in speeding up the innovation process.

2.1 Business

The value of big data has been expanding, as per the business development, either identical volume of data or non-identical type. The firm's efficiency is enhanced in terms of sales and improving with the produced products. Mentioned points below are some of the business aspects that business data that is utilized effectively.

- It assists people in researching data and information to enhance safety and resolve figures from current records for dealing with the problems and challenges.
- Consumer analyzing firms might elaborate their previous purchase conduct and attributes to provide improved personalized services to improve client satisfaction. A lot of telecom service providers efficiently utilize this scheme and work on customer's plans and functionalities.
- Vending products in relation to the user demands and fulfilment with the help of social networks helps the enterprise to alter its service to improve the customers on a large scale.
- Assessment of hazard in management related to finance by examining the past network transaction.

2.2 Business Intelligence

Big data along with analytics concerning big data has emerged as an area with significant investigations happening. Big data and upcoming technologies regarding big data which include big data analytics did not stop by promoting big alterations in the way the e-commerce and e-services operate but also making traditional data analytics and business analytics introduce new big opportunities for academia and enterprises. Big data analytics is an upcoming "big data technology", and has evolved as a predominant market taken on widely along "Industries, organizations, and geographic regions and among individuals" to perform data-based decision making for both enterprises and individuals.

Business intelligence has earned extensive focus in "academia, e-commerce, and business" in the late twenty years. Business intelligence has emerged not only as a significant technology for enhancing business reports of enterprises but also a push for growing "e-commerce and eservices". However, Business Intelligence is enduring novel problems and chances Due to substantial improvement of big data and technologies related to it. That is the proper technique to utilize big data analytics to improve Business Intelligence turns out to be a big challenge for "ventures, e-commerce, e-services, and data systems".



Figure 1: Interrelationship between big data analytics and web service [2]
3 Business Intelligence and Big Data Analytics

Business Intelligence has earned growing focus to the academia and venture in the past twenty years, despite the phrase was already formulated in 1958 by IBM scientists. Explanation on Business Intelligence is of various types. For instance,

- Business Intelligence is explained as assisting decision-making workers with critical data and facts by making use of the spectrum of origins of information along with both structured and unstructured information.
- Business Intelligence is defined as a compilation of data technologies and systems that assist decision-makers of managerial scale by operational power supplying data on internal and external operations.
- Business Intelligence is a structural work incorporating a series of "concepts, theories, and methods" to enhance decision-making at business levels by utilizing fact-based assistant techniques.

The primary interpretation of Business Intelligence highlights data and facts for decisionmakers. And secondly, a definition reflects "a collection of Information Systems and technologies" when defining the decision-makers to "managerial decision-makers of operational control", and data to "information on internal and external operations". The previous explanation signifies "a set of concepts, theories, and methods to improve business decision making". Based on the mentioned results, Business Intelligence can be elaborated as methodologies, a set of "theories, systems, architectures and technologies" that aids decision-making in business levels with critical information, facts, and knowledge. This definition explains the advancement of Business Intelligence along with technologies related to business intelligence from "decision support systems (DSS)" and its connection with data storage, executive information systems. The principal application for Business Intelligence comprises software addressing database queries along with reporting tools such as SAP ERP, Oracle ERP, etc for multi-dimensional data testing like "OLAP and data mining" like "predictive analysis, text mining, web mining". Data warehousing is also taken as a basis of Business Intelligence. According to the earlier section's statement, big data analytics is considered as an element of Business Intelligence, since it supports business decision-making with valuable data, information, and knowledge. Business Intelligence along with "big data analytics" is typical in concerning "critical data, information or knowledge". Business Intelligence incorporates interactive representation for data discovery and exploration, for them "Tableau, QlikView, and Tibco's Spotfire" are Business Intelligence applications for interactive representation for data study and findings. These Business Intelligence applications are also taken as the application of big data analytics [8]. This shows that Business Intelligence along with big data analytics participates in some common applications to assist business decision-making. presently, Business Intelligence stands on four novel and revolutionary technology pillars of "cloud, mobile, big data and social technologies" each of these concur with exceptional types of e-services, which include, "cloud services, mobile services, big data services, and social networking services" all these contribute to latest -services. All the services are aided by "analytics services and technologies". Who are very well assisted along with big data analytics in the name of "service and technology", as represented in Figure 1. It must be illustrated for the cutting edge services investigates that web services predominantly incorporate mobile services, analytics services, cloud services, social networking services, and service as a web service - requiring advanced ICT technologies.

4 Benefits of Big Data in Business

Presently, businesses are capable to gather data in all the stages of the consumer process. The data may comprise mobile app usage, digital clicks, interactions on social media, and more, all contributing to a data fingerprint that is unique to its owner. Anyhow, at a certain stage, not very far ago, the idea of consumers disclosing feedback which comprises of the time of the day they wake up, the type of breakfast they had, or their holiday preferences, will eventually be strange consideration to admit their minimums [9].

Consumer communal regulations have unquestionably varied and due to which the assumptions have grown. This forum will preface five instances of perks that enterprises can gain from information and reports based on driving affirmative results for their enterprises and their consumers while continuing and providing the great extent of information security.

Big Data can assist to generate pioneering critical developments for organizations that know the correct methods and strategies [10]. Big Data solutions along with Big Data Analytics can not only encourage data-guided decision-making, but they also allow the human workforce in a particular way that brings in more value to the business. Big Data provides few amazing perks to various types of businesses around the world. From the education sector and expanding to the medical industry, all the industry is adopting Big Data Analytics through direct or indirect means. With the help of Big Data analytics, ventures have control over a few incredible knowledge which appears to be not practical to generate. A few of the Big Data perks comprise improved decision making, assisting in better inventions, product price optimization, and a lot more.

Being in an ambitious market globe, the perks of big data utilization should not be downplayed. There exist limitless services provided by big data to the present industry. If utilized properly, Big Data can guide to large results. Companies in the current trend tend to move into Big Data Analytics for several various reasons. It is aiding the companies in improving the all-around development of the venture.

4.1 Advanced analytics

Analytics that provides the decision-making concerns or bodies, the proper information they require to assist the organization develop and contest with other companies. Recently developed big data devices permit them to "segment patterns, trends, and sentiments to understand customer traits quickly and efficiently". Enhanced insight with purchasing behaviors assists in the quicker development of ideas and plans that are having the most possibility to succeed. Observing services and goods via such analytics can result in better "conversion rates".

Banks and financial institutions utilize information from regular "transactions, market feeds, customer service records, location data, and click-streams to create new business propositions" and enhance their go-to-market proposed action. In the vending market, vending information is crucial for possessing consumers, lessening the bounce rate along discovering the best ways to uplift figures. Live Big Data analytics of consumer attributes can even improve enterprises' advertisements, discounts, and seasonal offers. The evolution of modern analytics provides novel chances for the administration of supply chains as well.

4.2 Competitive Advantage

A continuous supply of live facts means being improving agility and versatility to the industry requirements. If a company could gain a brief idea of their opponents along with obtaining information that is not processed by them, it can ace the market. The technology can assist in examining different sample analyses as well as in simulating possible results during the evolution of innovative products, or escalating rates, or aiming at new target categories.

4.3 Improved Customer Experience

A better idea about "what to offer next" perks both the enterprise and the consumer. "Customer relationship management systems, loyalty card information, social media, and other points of customer contact" help the organization with valuable data. Examining it, organizations can master the consumers' requirements and analyze adopting problems along with challenges. In the cases where the organizations can produce a detailed report of the customers, enable them to design commodities and services to satisfy individual needs.

4.4 Expenses Minimizing

The initial expenditure for a Big Data resolution may seem costly, but the resulting perks aid in lowering the rate in other aspects of the enterprise. The usage of the "SAP HANA platform" by "eBay" is a standing case in point [4]. In 2015, it ended in reducing some \$40M per quarter as a result of better decision-making on currency hedges based on live-time information and current drift analysis.

4.5 Identification of Errors and Fraud

Live period Big Data investigations will permit enterprises, especially in the money services market, to reduce depreciations by faster detection of problems and fraud. By identifying prototypes and irregularities, banks and credit card companies can detect fraud behavior on credit cards even prior the card consumer recognizes it. Whether the group concerning the safety of an industry's schemes is informed in the live period, they can acquire precautions on time. Ultimate bug detection along with deciding the reasons for obstacles assist halts more frequent and serious problems. The capability to rectify fallacy on the go enhances consumer service and the enterprises' esteem.

4.6 Enhanced Returns

A smarter enterprising plan of action, as well as improved consumer care, eventually results in more gains. Moreover, Big Data assists enhance "time-to-market "that comes up with rapid development along with better revenue. Still, the potential drawbacks of big data should not be ignored by the enterprise. Their execution introduces hardships, chiefly to firms at lesser grads of growth. The problems of storing and managing unstructured data, capturing data, search, sharing, transfer, visualization, querying, updating, information privacy, etc. might be heavy the possible earns.

4.7 Improved Decision Making

The ultimate perk of utilizing Big Data examinations is that it has improved the "decisionmaking process" to a whole new level. Other than making decisions privately, firms are utilizing Big Data examinations before deciding and finishing. Different types of customer-centric elements like the need of the customer, the answer to their challenges, analyzing their requirements as per the industrial trends, etc. are considerations for improved decision-making capabilities.

5 Big Data Investigations in 2021

Big data investigations are the progression in which to analyze the unusual forms of data types as the gigantic data is becoming greater in size day by day and due to which the volume of data is also rising exponentially. Examination of big data supports associations by furnishing them the information and they are using the same information to create new probabilities. It also increases the level of decision making, which gives a push to organizations' growth, and further, it is used to increase the profit and new customers. Business intelligence helps associations with a better comprehension of the data which is used to extract the information and similarly used to differentiate the information which will be an asset to decide the present and future business scenarios. Professionals who are using large data/information need the insight that will come by segregating the information. Generally, big data consists of both structured as well as unstructured real-time statistics. Big Data is organized from structured 10% of the data as structured information while the rest 90% are unstructured [3]. And rest of the other category is termed as unstructured database also referred to as human data like "emails, tweets, videos, Facebook posts, call center conversations, closed-circuit TV footage, mobile phone calls, website clicks" [5].

Big data investigations depend on the following approaches. They are:

- 1. **Prescriptive:** Through the approach of Prescriptive, it will check what needs to be done. It involves the process of Optimization, Decision Trees, and also Mathematical Programming.
- 2. **Predictive:** For this approach, it will check the future consequences and tendencies. It associates the tasks of Forecasting, Data mining as well as Simulation.
- **3. Descriptive:** In this approach of Descriptive, it will ensure what is presently running. For example, Business intelligence and Dashboard.

6 Big Data Investigations and Challenges in Business Markets

In today's modern scenario, a huge quantity of information is built for every minute. The quantity of facts processed in each instant creates demand to "store, manage, utilize, and analyze it". Still bigger business firms are finding it difficult in finding out the strategies to construct this substantial quantity of facts used efficiently. Presently, the quantity of facts processed by big organizations is developing, as stated above at a charge of forty to sixty percent annually [6]. Simply stocking this substantial quantity of information is end up facing difficulties in functioning and this is the cause that many firms are considering techniques like "data lakes" and "big data analysis tools" that can aid them in managing big data to a better boundary. Every evolution comes with certain challenges and so is big data. As the fields involving the usage of big data are multiplying, the challenges are also coming into the picture.

Some of the challenges faced by big data in business are:

- 1. Collecting the data from the business
- 2. Fetching the business data
- 3. Analysis of data according to the process of the business
- 4. Acquisition of professional skills to use big data
- 5. Searching the business-relevant information
- 6. Data integration of various concerns
- 7. Volume of data
- 8. Sharing of data among various business organizations
- 9. Presentation of Business Intelligence
- 10. Velocity
- 11. Veracity
- 12. Variety
- 13. Security of Big data in business

It is very essential to carefully visualize the disputes and construct them incompetent to restrict the usage of big data in its optimum way. Among the data stored throughout the mankind, last 2 years constitute over 90% of the total data [7]. And a lot of investment is made on big data through economic services, software internet, government, communications& media as well as energy along with utilities.

7 Technologies Using Big Data for Business Till 2021

7.1 Deep Learning

Big Data diagnostics needs innovative as well as sophisticated techniques based on the machine along with deep learning algorithms to develop data in real-time with elevated accuracy and effectiveness. On the other hand, currently, the research included a variety of deep learning algorithms with hybrid learning and training instruments for handing out information with elevated speed. The majority of these techniques are exact to scenarios and based on vector space thus, demonstrates unfortunate concert in generic circumstances and educating features in big data [11]. In adding together, one of the motivations of such disappointment is far above the ground involvement of humans to intend sophisticated and optimized procedures based on the machine as well as deep learning techniques. Figure 2 describes the perceptions of big data [9]. Similar to five V's are entirely tie-up with multiple layers of pensiveness, preparation assistance from superior datasets, automatic feature extraction, complex pattern extraction as well as handling heterogeneous statistics.



Figure 2: Associations of Big Data Along with Deep Learning [7]

7.2 Machine learning

The concept of Machine learning (ML) is a component of Artificial intelligence (AI) as well as it affords influence to the computer to study without any outside program. ML projects on the worth of pc program which discovers from innovative data which can transform the program according to the identical. ML has been utilized in Big Data. The concept of big data is a Giga nic level of mutually structured statistics as well as unstructured statistics that are so bulky that it is complicated to enhance utilizing conventional data categories and the procedures of software. Bigdata procedure shaves enormous contacts on systematic innovations and worth construction Massive parallel processing (MPP), Distributed files systems and Cloud computing, etc. maintain and sustain big data.

8 The Evolution of Big Data Social Network in Enterprises

The perception of sustainable enlargement has been projected as a substitute to profitable process, which initiated with the insurrection of industrial and persists nowadays, that prevents extensive-term ecological and social enlargement and is only based on the profitable assistance acquired while handing out unprocessed equipment into completed productions. The impression commenced being acknowledged when it was argued in many global meetings, since from the 1970s as well as 1980s. The impression was primarily commenced through the confines of development description [12]. This statement was the primary to make obvious the inconsistency between infinite and unrestrained intensification and the international's narrow sets and it projected the alternatives for social communities to build a sustainable growth process that would be dependable with surrounding constrictions. The further stride that guided the enlargement of the perceptions of sustainability along with maintainable extension was the Conference of United Nations on the human being environment detained in Stockholm in 1972.

The apprehensions concerning the security and enhancement of the conservation situation colonized by individuals and the transportability of the atmosphere to the subsequent inventions were on schedule. Thus, they composed a foundation for the enlargement of the conceptions of maintainability as well as sustainable development. The impressions of maintainability of the world system in a balanced manner and eco-development are commenced to the schedule by Dennis and Donella Meadows were incorporated for the primary time in an authorized intangible construction in the Our Common Future statement, which was announced in 1987 by the "World Commission" on surrounding as well as enlargement. Thus, most of the intercontinental firms that handle the political along with financial procedures of humankind have commenced utilizing the perception of sustainable improvement [14]. The Conference of "United Nations on Environment along with Development which was detained in Rio de Janeiro in 1992", used the intangible production of "Brundtland Commission's description" for maintainability as well as sustainable improvement. The globe meeting is considerable since conformity comprising of several points with worldwide agreement on the perceptions of maintainability and maintainable enlargement was acknowledged. Sustainable enlargement has grown international significance, sustainable enlargement has been converted into an important universal phenomenon [13]. The 2030 sustainable enlargement objectives comprise the majority of updates. Even though these objectives comprise an assortment of subject matters, they comprise the subsequent3elements that are normally acknowledged because of the earth's ongoing arguments as well as using sustainable enlargement.

Sustainable enhancement has materialized as a crucial issue universal with industrialization and industrial enlargements. One of the majority of essential original technological improvements was the extensive employ of the internet at the turn of the century. In a while, online social intra and inter-networks were expanded; these could be considerable authority prolong enlargement and are furthermore accountable for manufacturing "big data", that is a significant factor of the economy. It highlights the consequence of big data by proclaimed that rights to information must be enhanced to assemble enhanced strategies and pronouncements to acquire enhanced outcomes for human beings as well as our planet and to afford further involvement, responsibility, and intelligibility.

9 Effect of Big Social Network Data on Developmental Goals in Business

The perception of gigantic social network information is extremely imperative because it provides potential, like concerning billions of community universal, affording a communication arrangement among them, quickly enlightening authentic occasion resolutions by appraising instantaneous information streams with "big data analysis tools" and construction propositions and calculations through utilizing these outcomes to establish maintainable improvement strategies, create innovative strategies and enthusiastically outline them once required. "Social network big data" possibly will participate an essential responsibility in producing an understandable and further up to date representation of humankind, arrangement essential strategies and agendas collectively, scrutinizing and evaluating these agendas, and estimating the procedures of devising sources that may influence humans to survive and persuade supporting decision making. "Social media networks" are moderately imperative in numerous maintainability issues, like data transmission, collaboration on the administration of communal resources, and the formulation of strategies aspired at manipulating assorted performance (Figure 3).



Figure 3: Estimated Usage Ratios of various Social Media Application (SMA) Tools for 2021.

"Big social networking data" can make a payment to the encouragement of assets because they might permit firms to empower or promote investing in agreement with maintainable profitable intentions through utilizing social media network investigation amenities. In accumulation, this information might donate to the anticipation of assets that are inappropriate for this object and intention. This indicates that assets that can enduringly destroy expected resources can be prohibited at the moment; an outsized number of people can in a straight line influence corporations and their representation and assets during social media. In other words, communal media has developed into a favored and reasonably priced promoting tool that promotes announcement along with firms as well as clients, accordingly invigorating statements to a previously hidden coverage. Brand construction on communal media might be oriented in the direction of sustainable growth. Therefore, companies can get pleasure from grand chances for consumer interface when inventing maintainable policies [14].

Big Data Analysis permits for outsized measures of statistics to be investigated in cooperation looking back and instantaneously and to understand unrevealed statistics and still unidentified factors. In accumulation, big communal network data investigation is interrelated to numerous dissimilar communal network challenges that are exclusive to them. As the figure of communal tools media enlarges, the total of statistics and its extension is mounting and consequently, data is gradually more uncovered to adaptation and weakening. It is promising to rapidly discover statistics that sustain assets that are inappropriate for maintainable enlargement strategies or that aspire to manufacture such guidelines. Numerous corporations enthusiastically employ communal network proposals.

10 Future Direction of Big Data in Business

Big Data provides a significant element for restructuring the outlook models of business. A business model is one of the intangible instruments that enclose a set of components and their associations and permit conveying the enterprise logic of an unambiguous concern. It is a narrative of the worth a corporation proposes to one or numerous subdivisions of consumers and of the construction of the concern and its system of associates for constructing.

The Big Data composed from smart surroundings can participate a significant role in gather speed the progression of the enterprise model. Recognition of concealed prototypes, associations as well as other knowledge from outsized quantities of smart surroundings information can permit enterprise holders to develop their commercial productions and supply their customers [15]. The investigations of statistics collected from the elegant surroundings can support in attaining knowledge to envisage promote trends. Numerous production suggestions can be offered after examining seasonal dissimilarities. For endorsement intentions, investigations can facilitate in advantageously introduction a commercial, in this manner facilitating mankind to formulate a worthy assessment in terms of accepting consumers and productions and can assist in recognizing the probable hazards and chances for a corporation. Further investigations can assist firms to construct smart strategies after analyzing employee statistics. Considering the productions that individuals investigate for acquiring can facilitate commerce proprietors boost their profits by fulfilling the insists of the customers based on their requirements. After verifying the grievance datasets of consumers, organizations can explore the products that deal with in the direction of income loss. After scrutinizing big data, propositions can be projected that can shortly be experimentally authenticated [16].

Enterprise statistics from multiple sources accumulate in a common database. Such statistics can be utilized by the "enterprise intelligence and big data analytics model" to calculate future performance with increasing exactness, decision computerization, data determined concerns, and performance administration. The conclusions of the investigation can be shown in an appearance of a statement or attentive. The ideal future enterprise model needs a security model throughout the process and scrutinize security issues from an organization's perspective to grant business value to an organization.

11 Conclusion

Regardless of the size, data is a valuable resource. It is obvious how influential big data can be to an organization. Big data has penetrated all the fields that involve data usage or information including health, marketing, entertainment. Small scales, as well as large scale industries, are keenly considering the implementation of big data concepts efficiently to enhance their productivity. This paper is concerned with the efficient management and extraction of big data related to different fields to attain decision-making capabilities in an organization. Effective usage of big data can bring in substantial differences in both the current and future landscape of an organization. Data can prove to be a trump card for organizations if the organization utilizes the correct analysis & extraction techniques and eventually decision-making capabilities.

The future direction of the sustainable growth and expansion schedule will be information exhaustive and its vital achievement will be based on the global capability to activate the statistics revolution. This needs to function diagonally in numerous degrees like incorporating worldwide, nationwide, restricted, and metropolitan-wide schedules. Extensive dependability will collapse upon researchers operating within the structure of confined, regional, and worldwide multi stakeholder's frameworks to afford the confirmation base: but this will not be promising unless the information is openly obtainable and the formerly mentioned infrastructure and capacity requires are addressed. Regional concentrate on open statistics platforms that will bring together and gather together regional data science capability to address the twin problems of "Big Data" and "Open Data" will be crucial to address the challenges and opportunities for sustainable enlargement.

12 Availability of Data and Material

All information is included in this study.

13 Acknowledgement

The author thanks for the funding and technical supports by the University of Jeddah, Jeddah, Saudi Arabia, under grant No. (UJ-21-DR-1).

14 References

 Brock V, Khan HU. Big data analytics: does organizational factor matters impact technology acceptance?. Journal of Big Data. 2017; 4(1): 1-28. DOI: 10.1186/s40537-017-0081-8

- [2] Bughin J. Big data, Big bang?. Journal of Big Data. 2016; 3(1):1-4. DOI: 10.1186/s40537-015-0014-3
- [3] Dinh LT, Karmakar G, Kamruzzaman J. A survey on context-awareness in big data analytics for business applications. Knowledge and Information Systems. 2020; 62(9): 3387-415.
- [4] Ianni M, Masciari E, Sperlí G. A survey of Big Data dimensions vs Social Networks analysis. Journal of Intelligent Information Systems. 2020: 1-28. DOI: 10.1007/s10844-020-00629-2
- [5] Assunção MD, Calheiros RN, Bianchi S, Netto MA, Buyya R. Big Data computing and clouds: Trends and future directions. Journal of Parallel and Distributed Computing. 2015; 79: 3-15.
- [6] Landset S, Khoshgoftaar TM, Richter AN, Hasanin T. A survey of open source tools for machine learning with big data in the Hadoop ecosystem. Journal of Big Data. 2015; 2(1): 1-36. DOI: 10.1186/s40537-015-0032-1
- [7] Huang ML, Lu LF, Zhang X. Using arced axes in parallel coordinates geometry for high dimensional BigData visual analytics in cloud computing. Computing. 2015; 97(4): 425-437.
- [8] Hariri RH, Fredericks EM, Bowers KM. Uncertainty in big data analytics: survey, opportunities, and challenges. Journal of Big Data. 2019; 6(1):1-6. DOI: 10.1186/s40537-019-0206-3.
- [9] Mukherjee S, Shaw R. Big data–concepts, applications, challenges and future scope. International Journal of Advanced Research in Computer and Communication Engineering. 2016; 5(2):66-74.
- [10] Leevy JL, Khoshgoftaar TM, Bauder RA, Seliya N. A survey on addressing high-class imbalance in big data. Journal of Big Data. 2018; 5(1):1-30. DOI: 10.1186/s40537-018-0151-6
- [11] Mathew PS, Pillai AS. Big Data solutions in Healthcare: Problems and perspectives. In 2015 International Conference on Innovations in Information, Embedded and Communication Systems (ICIIECS) 2015 19 (pp. 1-6). IEEE.
- [12] Wang L, Alexander CA. Big data analytics in healthcare systems. International Journal of Mathematical, Engineering and Management Sciences. 2019; 4(1): 17-26.
- [13] Shafqat S, Kishwer S, Rasool RU, Qadir J, Amjad T, Ahmad HF. Big data analytics enhanced healthcare systems: a review. The Journal of Supercomputing. 2020; 76(3): 1754-99. DOI: 10.1007/s11227-017-2222-4
- [14] Can U, Alatas B. Big social network data and sustainable economic development. Sustainability. 2017; 9(11):2027. DOI: 10.3390/su9112027.
- [15] Ebikeme C, Hodson S, Boulton G, Hackmann H, Stevance AS, Spini L. Open Data in a Big Data World: challenges and opportunities for sustainable development. Brief for GSDR. 2016; 1-3. https://sdgs.un.org/sites/default/files/documents/95519 Ebikeme%2520et%2520al. Open%2520Data%2520i n%2520a%2520Big%2520Data%2520World_challenges%2520and%2520opportunities%2520for%2520susta inable%2520development.pdf
- [16] Hashem IA, Chang V, Anuar NB, Adewole K, Yaqoob I, Gani A, Ahmed E, Chiroma H. The role of big data in smart city. International Journal of information management. 2016; 36(5): 748-58. DOI: 10.1016/j.ijinfomgt.2016.05.002



Dr. Fudhah ALSelami is an Assistant Professor at the University of Jeddah, Saudi Arabia. She received an M.S. degree in Information Management from King Abdulaziz University, Jeddah, Kingdom Saudi Arabia, and a Ph.D. degree in Knowledge management Systems from King Abdulaziz University, Jeddah, Kingdom Saudi Arabia, in 2020. Her research interests include Knowledge Management Techniques, Information Systems in the Business Sector, Projects Management, Business Intelligence, Analyzing Big Data, Data Mining, IoT, Blockchain, and Artificial Intelligence.